



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

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MEMORANDUM VIA E-MAIL ONLY

TO: Service List D.T.E. 03-50

FROM: Julie Howley Westwater, Hearing Officer
Deborah Alexander, Telecommunications Analyst

DATE: May 19, 2005

RE: D.T.E. 03-50 Verizon Massachusetts' Performance Assurance Plan
Request for Comments on Verizon's April 2005 Proposed Revisions to the
Performance Assurance Plan

CC: Mary L. Cottrell, Secretary
Andrew O. Kaplan, General Counsel
Michael Isenberg, Director, Telecommunications Division
Paula Foley, Assistant General Counsel

I. BACKGROUND

On April 29, 2005, Verizon New England Inc. d/b/a Verizon Massachusetts ("Verizon") filed with the Department of Telecommunications and Energy ("Department") a revised Performance Assurance Plan ("PAP") for the Department's review. Verizon states that the revisions are consistent with the New York Public Service Commission's March 17, 2005 Order in Case 99-C-0949, which amended the New York PAP, and with the April 19, 2005 Compliance Filing of Verizon New York, Inc. in that proceeding.

In accordance with the Massachusetts PAP, Verizon must obtain Department approval of any revisions to the PAP. July 2003 PAP at 27. If the Department approves the revisions,

Verizon intends to implement the new PAP in the next available quarterly release following the Department's approval. The revised PAP is available for public inspection at <http://db.state.ma.us/dpu/qorders/frmDocketList.asp>. Insert Docket 03-50.

II. REQUEST FOR COMMENTS

The Department invites interested persons to file written comments on the revisions to the PAP no later than the close of business, **Wednesday, June 8, 2005**. Reply comments shall be filed by close of business, **Wednesday, June 15, 2005**. One original and (3) three copies of initial and reply comments must be filed with Mary L. Cottrell, Secretary, Department of Telecommunications and Energy, One South Station - 2nd Floor, Boston, MA 02110

All written comments also should be submitted to the Department in electronic format using one of the following methods: (1) by e-mail attachment to dte.efiling@state.ma.us and julie.westwater@state.ma.us, or (2) on a 3.5" disk. The text of the e-mail or the disk label must specify: (1) the docket number of the proceeding [D.T.E. 03-50]; (2) name of the person or company submitting the filing; and (3) a brief descriptive title of the document. The electronic filing also should include the name, title and telephone number of a person to contact in the event of questions about the filing. Text responses should be created in either Corel Word Perfect, Microsoft Word, or as an Adobe-compatible PDF file. Data or spreadsheet responses should be compatible with Microsoft Excel. All comments submitted in electronic format will be posted on the Department's Web site: <http://www.mass.gov/dte/>.